



NEW ZEALAND

Firefighters

CREDIT UNION

NEWS

August 2018

Update from our Chief Executive

Our Credit Union has continued to go from strength to strength, and it's fantastic to see the start to our financial year being no different!



I believe that an industrial based Credit Union is now more relevant to New Zealand society than it has been for some time. With the philosophy changing from looking globally to looking and acting locally, now more than ever we have strong growth and engagement opportunities across the emergency services of New Zealand.

Being the first industrial credit union in New Zealand to migrate to Oracle Flexcube is an achievement and milestone for us. The successful migration is a huge step forward in enabling us to fulfil the member engagement opportunities now available.

The platform is essentially an investment in our future to ensure that we continue to provide an exceptional member experience and products that meet your needs, while delivering an overall better banking experience for many years to come.

Thank you for supporting our Credit Union, and I would welcome your feedback and thoughts about how we can make our Credit Union even stronger. You can contact me on 0508 613 328 or email brendanp@firefighters.co.nz.

All the best!

Brendan

iPad Mini – June 2018 Prize Draw Winner!

The winner of the iPad mini in our June loan promotion was a brand new member of NZFCU and Auckland Airport firefighter, Jerome Compain. When our CEO Brendan rang Jerome to tell him that he had won the iPad he was really excited. "Are you for real?" he said. "Awesome! Thank you so much!"

Congratulations Jerome and welcome to NZFCU - we look forward to dealing with you again soon.

Update from our Team

It's fair to say that after a busy few months all of us in the office are glad that we have finally switched over to our new banking system, Oracle Flexcube. We thank you for your patience and understanding - for a summary of the changes, see our website under the 'News and Promotions' tab. Now that things are settling down, we can concentrate on doing what we do best – **giving you all the best member experience!**

We have two new part time staff members, Rochelle (Shell) and Tony who both started with us in July and we are excited to have them join our team.

What's next for us? The AGM is on September 26th in Petone and last year we had the biggest turn out I've ever seen since being at NZFCU... so save the date. We would love to see as many of you there as possible and beat last year's record!

On the team front:

- Chelsea is going to Bali for a week and a half in September
- Tia-Maree has left for her 3 months world trip and will be back in October
- I adopted a gorgeous puppy named Bolt who has been keeping me busy – you may have seen pictures of him on our Facebook page. He's so cute!

We look forward to talking to you soon,

Lauren 😊

Annual Audit

For the purpose of our financial year-end audit, if you disagree with any particulars on this statement, please provide details to either:

1. The Audit Partner, Moore Stephens Wellington Audit, P.O Box 24324, Wellington 6142, or
2. audit@moorestephens.nz



DO YOU NEED A LOAN?

Make NZFCU your first call! No matter what you are needing a personal loan for, we are here to help you.

Simply apply directly from our website www.firefighters.co.nz by clicking the "Our Online Loan Application" button, or download a loan application form from our website, fill it out, sign it and send it back, and one of our friendly lenders will call you to discuss your loan and repayment options.

We pride ourselves on a fast turnaround so in most cases we can process the loan and have the money in your account the same or next day. We are here to help you - our valued members!

**Call us today to discuss your loan needs with our friendly team on
0508 613 328.**

Normal lending criteria and an establishment fee applies.

Personal loan interest rates range from 9.95% pa, based on security offered, to 13.95% pa for unsecured loans.

See our website: www.firefighters.co.nz for further information.

Election of Directors and Trustees

We invite members of the New Zealand Firefighters Credit Union to participate in the Board Election process.

All eligible members will have received a voting paper enclosed with this newsletter.

If you are casting a postal vote, please return the completed voting form to:

New Zealand Firefighters Credit Union
P.O. Box 33097

Petone, Lower Hutt 5046
by 4:00pm Tuesday 25th September 2018

Should you have any questions about the voting process, call the Returning Officer (Lauren Elliott) on 0508 613 328

2018 Annual General Meeting

WHAT:

NZ Firefighters Credit Union AGM (in conjunction with The NZ Firefighters Welfare Society)
- drinks and nibbles provided

WHEN:

Wednesday 26th September, 2:00pm

WHERE:

Petone Working Men's Club, 47 Udy St, Petone

WHO:

YOU our valued members, NZFCU Board and Staff

See you there!

HAVE YOU GOT YOURS YET??



NEW MEMBER PRIZE DRAW

Recommend a friend to join NZFCU in July/August (and get them to tell us you recommended them) and both of you will go into the draw to win an iPad mini!

The more people you recommend to join, the more entries you get - too easy!

*The draw will be on the 3rd September and the winner will be notified thereafter. No cash equivalent will be paid and all staff and family members of the New Zealand Firefighters Credit Union are excluded from the prize draw.

*iPad is a trade mark of Apple registered in the US and other countries.

Copies of our Terms and Conditions and Product Disclosure Statement are available from the NZ Firefighters Credit Union. These can be viewed at www.firefighters.co.nz or by calling 0508 613 328.

New Zealand Firefighters Credit Union is proud to be credit union and not a registered bank