



Update from our Chief Executive

I've been here, at the New Zealand Firefighters Credit Union, for just over a month now and I would like to thank our Board, team and the members that I have met to date for making me feel so welcome. I certainly feel very privileged to lead an organisation where our primary focus and objective is to deliver exceptional financial services to the Emergency Services Community.



With the newly formed Fire and Emergency New Zealand now established, I would encourage you to get your colleagues and family members to join our Credit Union, as there is no better time to do so than now!

It's my belief that an industrial based Credit Union is now more relevant to New Zealand society than it has been for some time. With the philosophy changing from looking globally to looking and acting locally, now more than ever our Credit Union has strong growth and engagement opportunities across the emergency services of New Zealand.

Over the upcoming year you will see enhancements as we make doing business with us easier. One such enhancement that we intend to deliver to you this year, is to provide you with the ability to apply for a loan on your mobile device 24/7. We also really want to understand your circumstances, so we can tailor products and services that meet your needs.

I would welcome your feedback and thoughts about how we can make our Credit Union even stronger. You can contact me on 0508 613 328 or email brendanp@firefighters.co.nz.

All the best

Brendan

Update from our Team

We have had a busy couple of months in the office with increased loan enquires, working on updating our website to provide more information to you, our members, and getting prepared for the AGM in September.

It was great to see so many members at the AGM – it was the biggest turnout we have had in recent years!

On the team front:

- Chelsea has been away for a seven week trip around Europe and is now back in the office, and we are all pleased to have her back
- Tia-Maree has been filling in for Chelsea while she has been away and I'm sure you will all agree she has done a fabulous job
- Teresa is busy updating member IDs and files, so some of you may hear from her to make sure we have all the correct information to make your experience with us more seamless
- I am heading away for a two week holiday to Los Angeles in early November. I am most looking forward to going to an Anaheim Ducks ice hockey game, the Fast and Furious ride at Universal Studios and a hike through the Hollywood Hills. Oh, and all the food!!

If you want to look at planning a holiday, talk to us! We can help you get a loan, or set up a savings account so you can make it happen sooner.

Have a great month everyone and we look forward to talking to you soon.

Lauren 😊

New Website!

Have you seen our new look website yet? It's still www.firefighters.co.nz but it's had a revamp and looks awesome!!

Go and check it out today and feel free to let us know what you think of it – all member feedback is welcome and appreciated.



Have you liked
our Facebook
page yet?



PERSONAL LOANS

Why borrow from NZFCU?

New Zealand Firefighters Credit Union is proudly based on the philosophy of “Firefighters helping Firefighters” and because of this, we offer a range of personal loans exclusively to the Emergency Services Community and their families.

You can borrow for almost any purpose - debt consolidation, motor vehicle purchase, holiday, home improvements - almost anything!

And you get a great interest rate of 11.95% p.a.
How do you apply for a loan?

It's easy!

Simply download a loan application form from our website www.firefighters.co.nz fill it out, sign it and send it through with two recent pay slips and one of our friendly lenders will call you to discuss your loan and repayment options.

We pride ourselves on a fast turnaround so in most cases we can process the loan and have the money in your account the same or next day. We are here to help you - our valued members!

**So call us today to discuss your loan needs with our friendly team
on 0508 613 328.**

Normal lending criteria and an establishment fee applies. Copies of our Terms and Conditions and Product Disclosure Statement are available from the NZ Firefighters Credit Union. These can be viewed at www.firefighters.co.nz or by calling 0508 613 328.



Term Deposits

... check out our great interest rates for terms between 1 month and 24 months at www.firefighters.co.nz

Updated ID Requirements

You may be asked to send through a copy of your current drivers licence or passport (including a selfie of you holding it) when you speak with us next.

This is a requirement under the Anti-Money Laundering and Countering Financing of Terrorism Act, of which Banks and Credit Unions must adhere to.

More information regarding our ID requirements are available on our website under the Forms and T&Cs tab – Identification Guide.

New Zealand Firefighters Credit Union is proud to be a credit union and not a registered bank