



Registered Office: The Village Mall, 5 Britannia Street, Petone
Postal Address: P O Box 33097, Petone, Lower Hutt 5046

Telephone: (04) 568 7860
Free Phone: 0508 613 328

Email: nzfcu@xtra.co.nz
Free Fax: 0508 568 233

Should you wish to gain information on, operate your account by sending emails or unsigned faxes, please complete and sign the form below and post back to this office. We are unable to receive emailed or unsigned instructions without having an "Acknowledgment of Risk Letter" held on your file.

ACKNOWLEDGEMENT OF RISK LETTER

TO: The Trustees
NZ Firefighters Credit Union
P O Box 33097
Petone

I/We currently have membership of NZ Firefighters Credit Union (NZFCU). I/We want, from time to time, to send facsimile/email instructions to NZFCU to operate my/our accounts and do other business with NZFCU.

I/We:

- Authorise NZFCU to make any drawing, payment, transfer, debiting or crediting of my/our account that I/we initiate by facsimile/email. I/we will keep all original facsimiles/emails in safe keeping and produce them if required by NZFCU.
- Understand NZFCU will take reasonable care to check the identity of a person who claims to give instructions on my/our behalf. However, NZFCU will not be liable to me/us for acting on any instructions which were not genuine.
- Agree that NZFCU may, at any time, cancel my/our right to give facsimile/email instructions. All liabilities, obligations or undertakings in respect of any facsimile/email instructions made by me/us and accepted by NZFCU prior to cancellation shall, subject to the terms and conditions contained in this letter of risk, remain in force.
- Agree to undertake reconciliations of my/our statement from NZFCU against my/our personal records and to notify NZFCU immediately if I/we discover any irregularities between my/our statement and my/our personal records.
- Agree that to the maximum extent permitted by law, I/we will indemnify NZFCU against any action taken by it on facsimile/email instructions it reasonably believes were genuine.
- Acknowledge that if NZFCU gives me/us a code, it will be for its internal purposes only. The code will have no security or identification functions.

Yours faithfully,

..... Members Name/s.....

..... Members Number.....

Address.....

Dated:..... Postcode.....